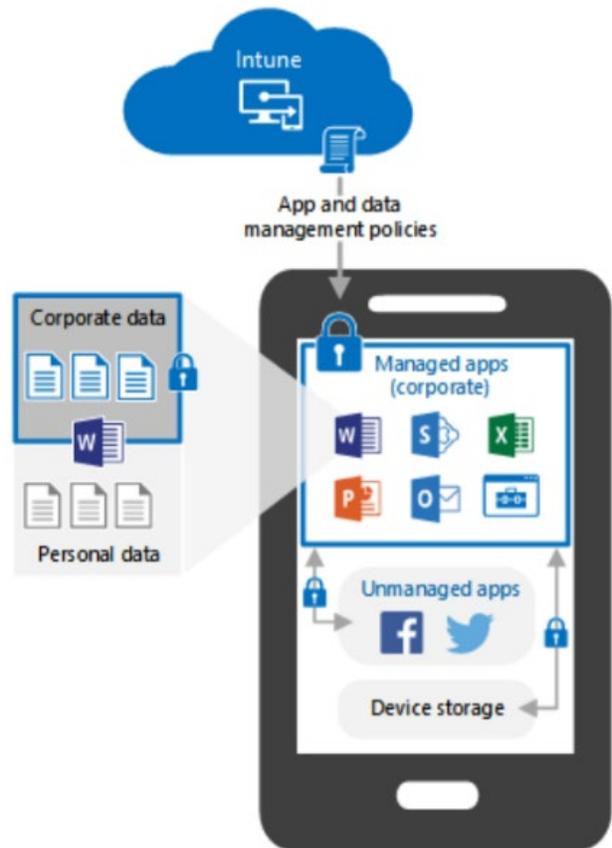


AndroidOS : Microsoft Azure GCC High

Q: What is happening here?

Today Trideum operates in the Azure commercial cloud. To satisfy data protection requirements imposed by the DoD, we are moving from an Azure commercial cloud to Azure GCC-High Gov Cloud. The system Trideum uses to manage mobile device access to company data will also move to Gov Cloud.

If you want to load and access Trideum data on your personal AndroidOS device – it’s totally safe. We (Trideum IT) can’t see any of your personal data. The Trideum apps get loaded in a special “sandbox” that lets Trideum control “Trideum” data. Your device does require a few basic security items (6 digit passcode, recent OS versions, etc.) but otherwise your data is yours, and Trideum data is controlled by Trideum.



[What info can your organization see when you enroll your device? | Microsoft Learn](#)

If you’re already using Trideum Data or you want to – here’s the path ahead:

Step 1	Step 2	Step 3a	Step 3b	Step 4	Step 5
IT will “Retire” your device from Trideum’s 365	Install MS Authenticator App	Install the Intune Company Portal App	Install new Trideum Profile	Install new Office Apps	Set Device Category: Personally Owned Device

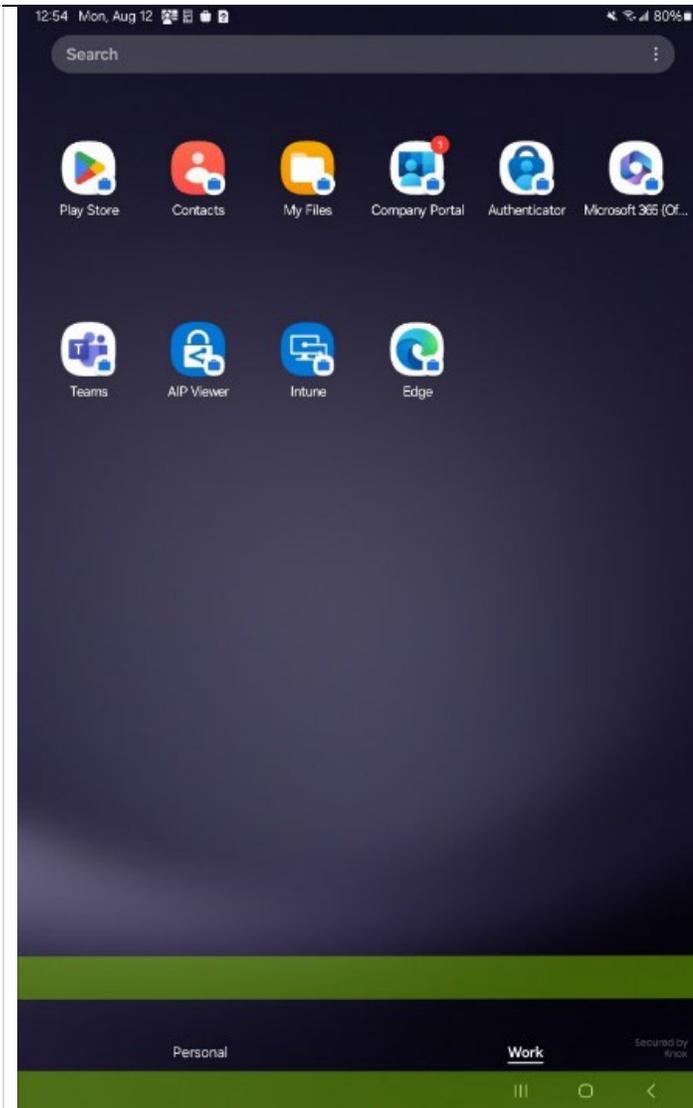
Step 1: Remove any old Trideum Management Profiles

Samsung GUI shown, other Android devices will be different but similar

Step 1: Remove the old Trideum Work Profile

Trideum IT will send out a “Retire” command at the Work freeze on 6 September; this command should remove the Trideum Work Profile and Data from any existing apps – let’s confirm that the old Trideum management profile is gone

If you are currently using an Android device to access Trideum resources, you will have a **Personal** and **Work** tab at the bottom of your all apps screen



If the **Work** Profile is already missing from this screen skip ahead to [Step 2](#)

If it's still there – then the “Retire” command the IT team sent hasn't activated yet

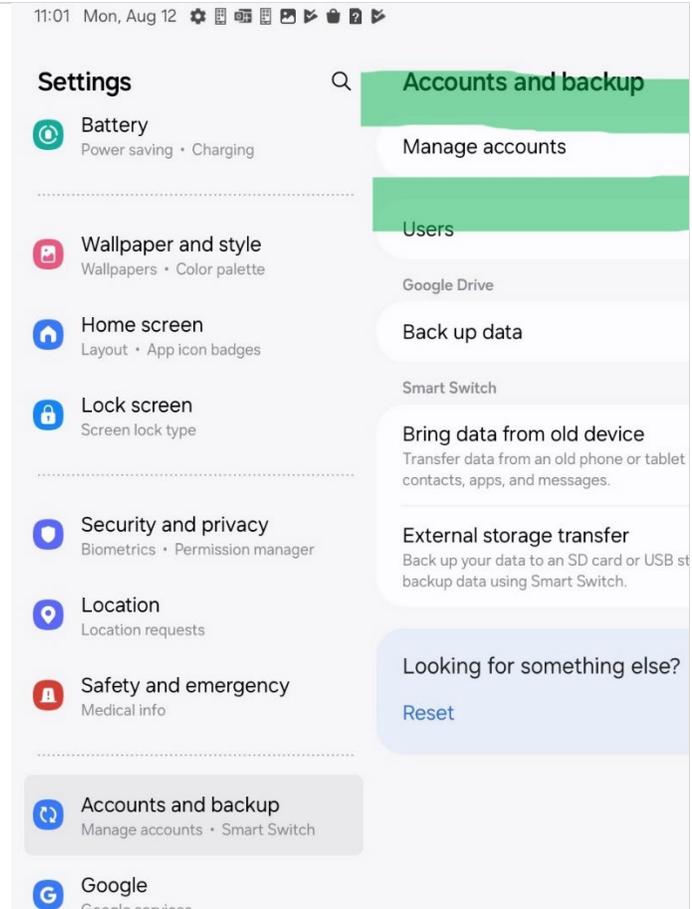
Step 1: Remove any old Trideum Management Profiles

To remove the **Work** profile, go to

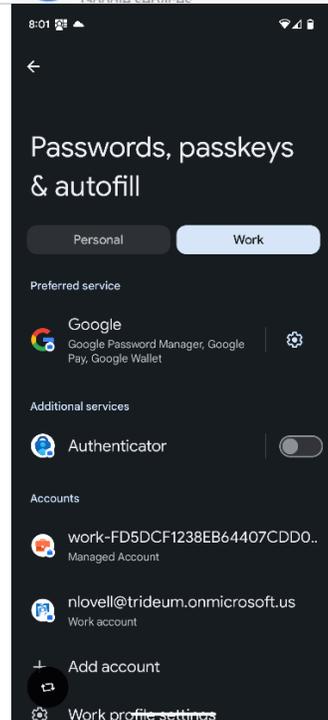
Settings>

Accounts and backup>

Manage accounts

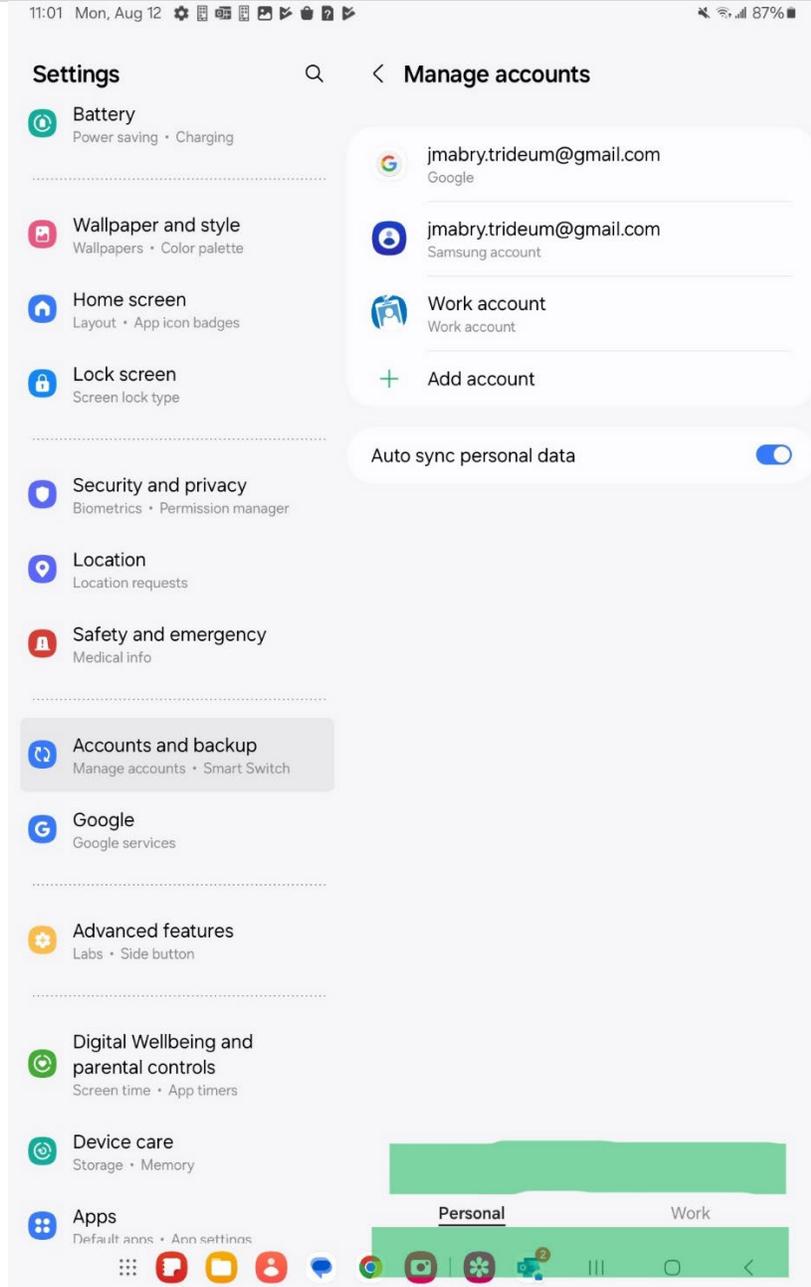


(the location of work profile can vary depending on device – Google Pixel show on right)



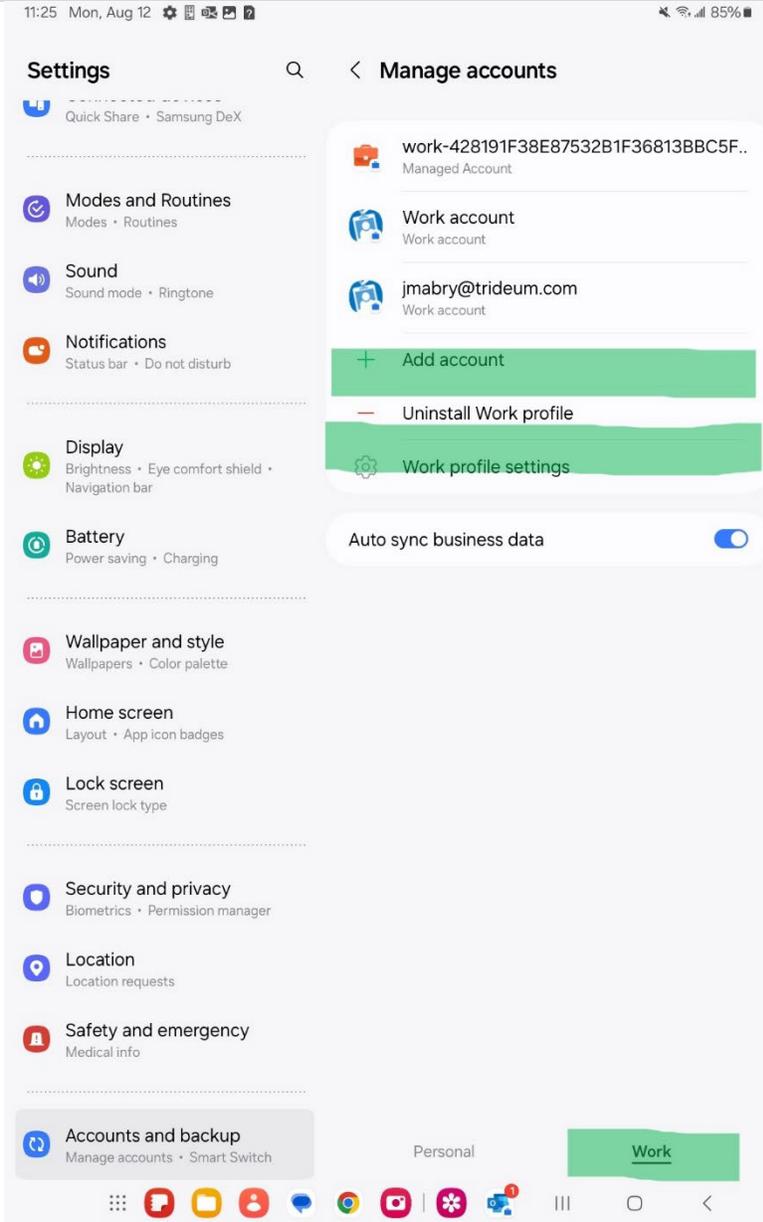
Step 1: Remove any old Trideum Management Profiles

There will be a
Personal and **Work**
Tab at the bottom,
click **Work**

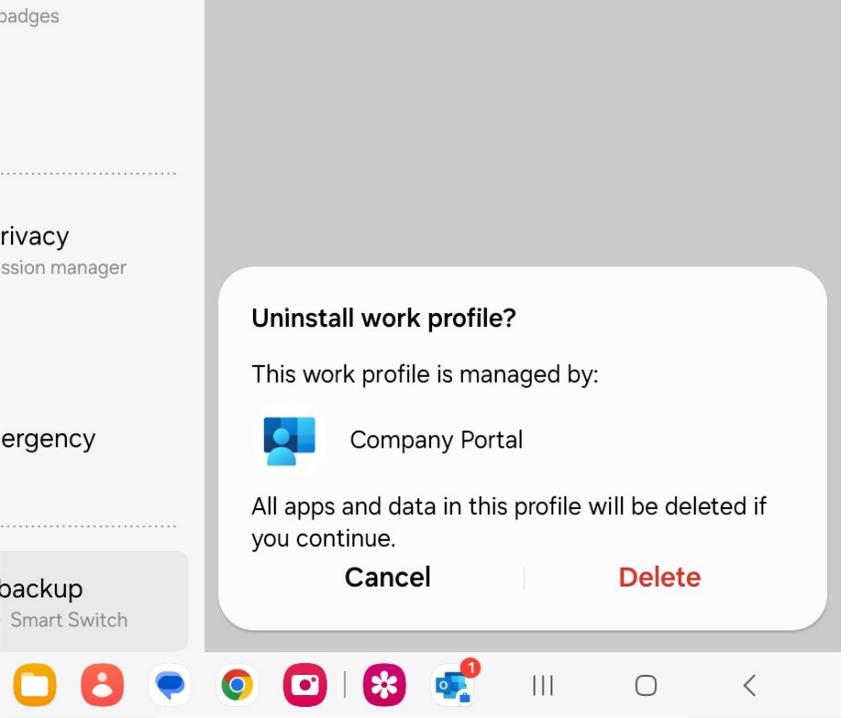
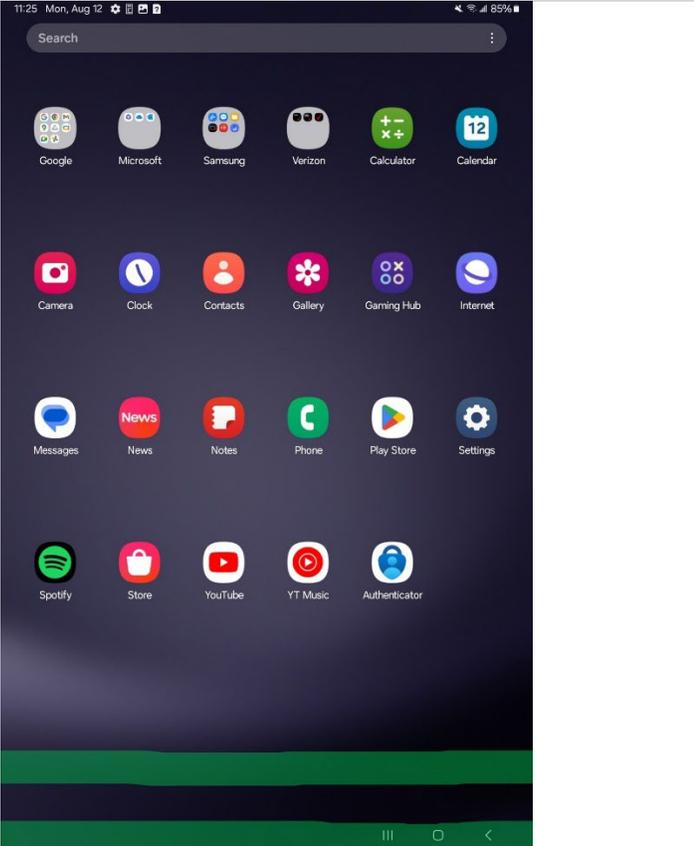


Step 1: Remove any old Trideum Management Profiles

On the Work tab
click **Uninstall Work
profile**



Step 1: Remove any old Trideum Management Profiles

<p>Confirm Delete</p>	
<p>The Work tab should now be absent for your all apps view</p> <p>The deletion of the work profile will sign you out / disable your work applications</p>	

Step 2: Microsoft Authenticator App



If you don't already have the Microsoft Authenticator App, now's the time to install it!

Download Microsoft Authenticator

Use simple, fast, and highly secure two-factor authentication across apps.

Get the app on your phone

Scan the QR code with your Android or IOS mobile device.



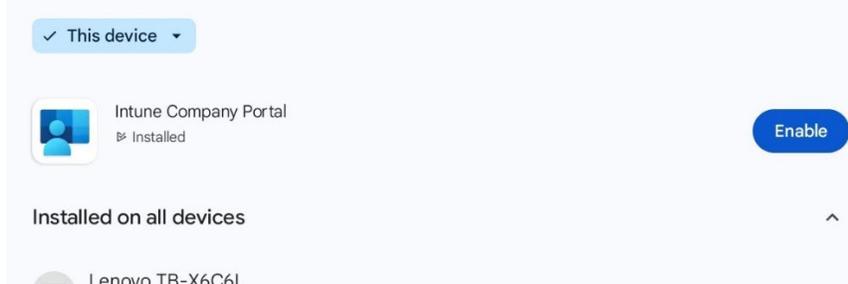
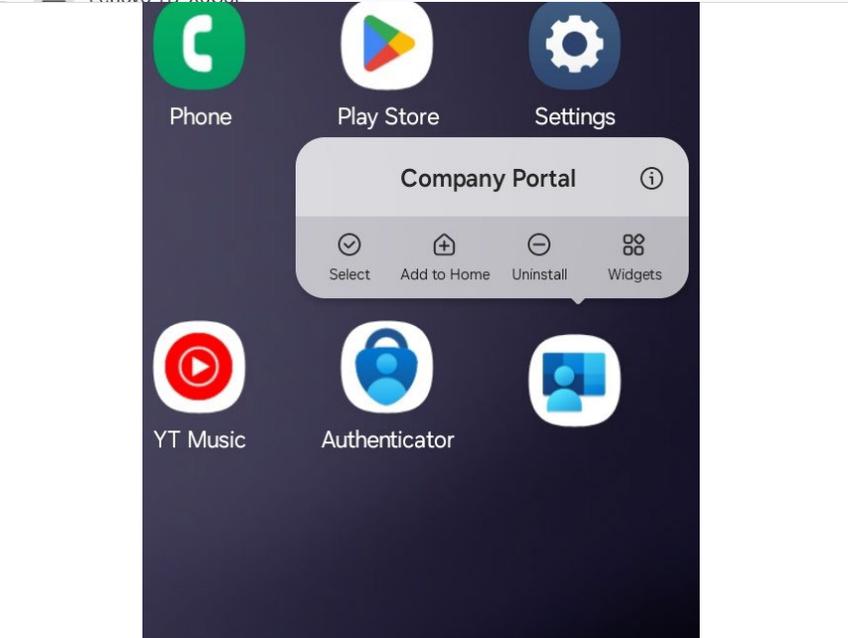
Trideum doesn't control the MS Authenticator App, you can use it for Trideum logins as well as for personal accounts.

For more information check out:

<https://www.microsoft.com/en-us/security/mobile-authenticator-app>

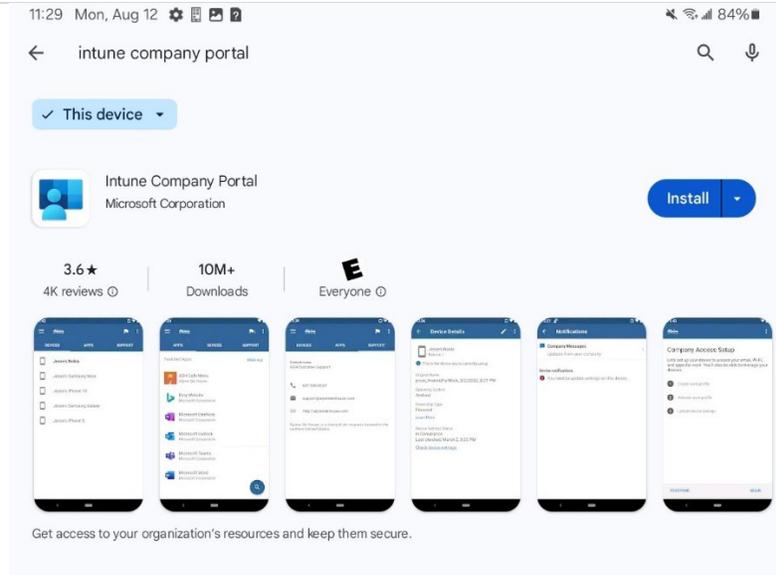
Step 3a: Intune Company Portal

To get a fresh start we need to re-enable the Company Portal app (if not already enabled) and delete it.

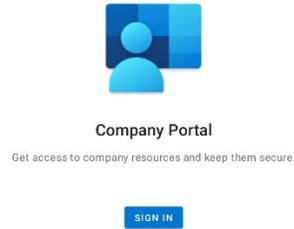
<p>You can locate your disabled applications or go to the Play Store and search Intune Company portal and click Enable</p>	
<p>Once Company Portal returns to your app choices, Uninstall it</p>	

Step 3A: Intune Company Portal

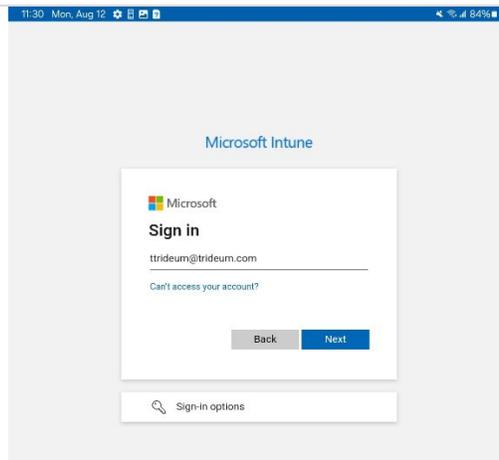
Now go to the Play Store and **Install** Company Portal



Sign in to Company Portal

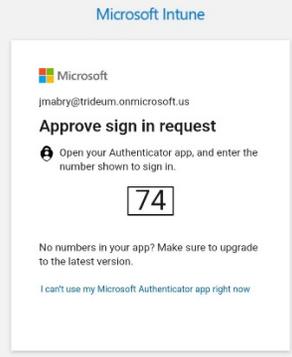


with your Trideum credentials,

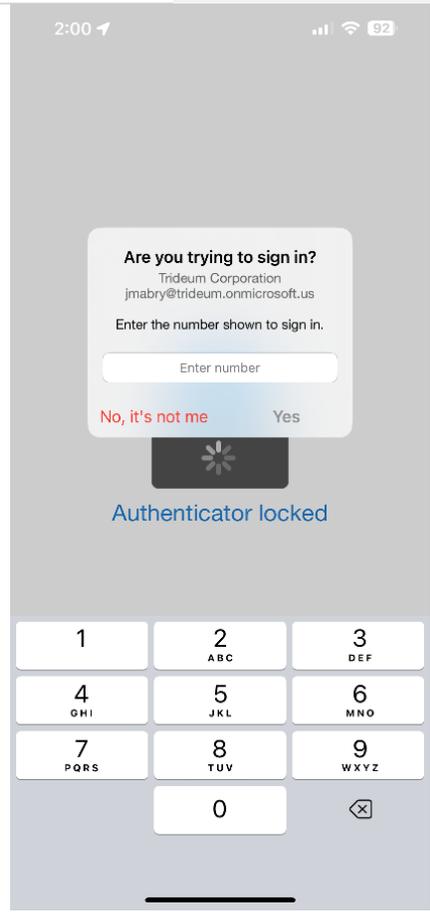


Step 3A: Intune Company Portal

you will receive an Authenticator multifactor authentication challenge

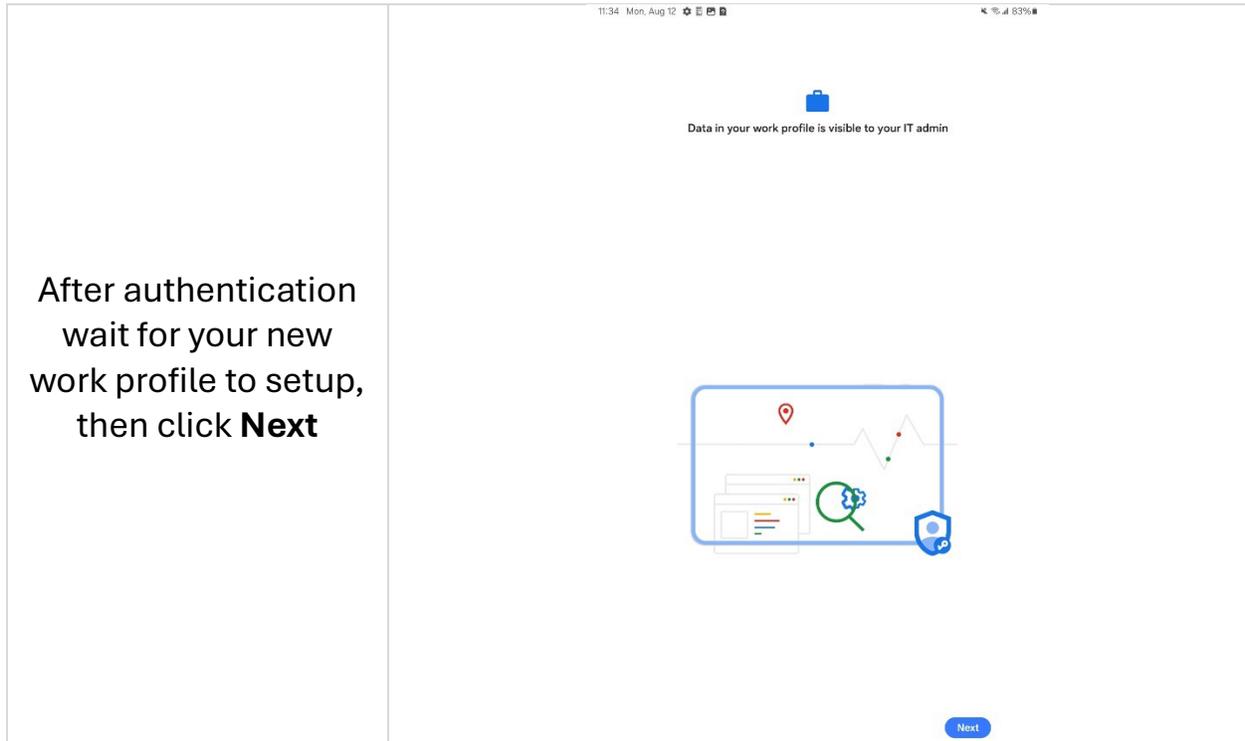


Enter the number into MS Authenticator

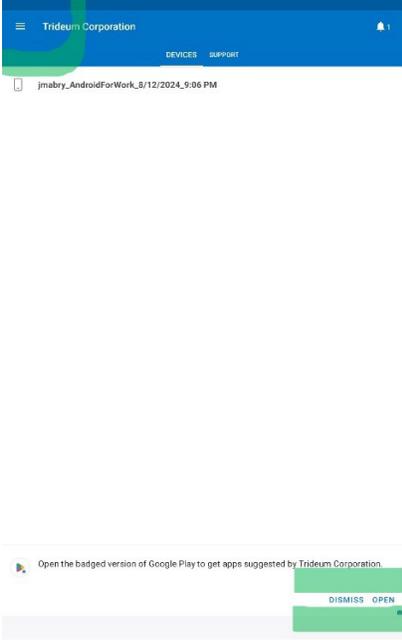
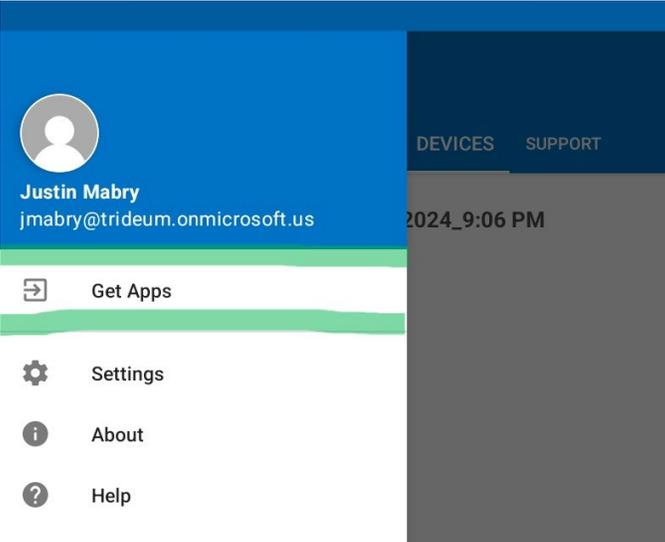


Step 3b: Download the Trideum Configuration Profile

After authentication
wait for your new
work profile to setup,
then click **Next**

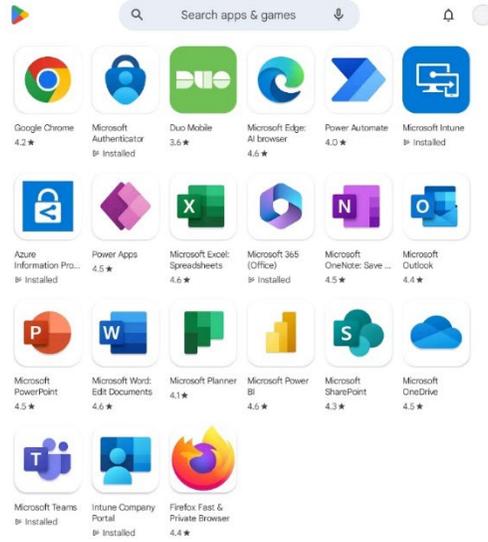


Step 4: Install Apps from the Company Portal

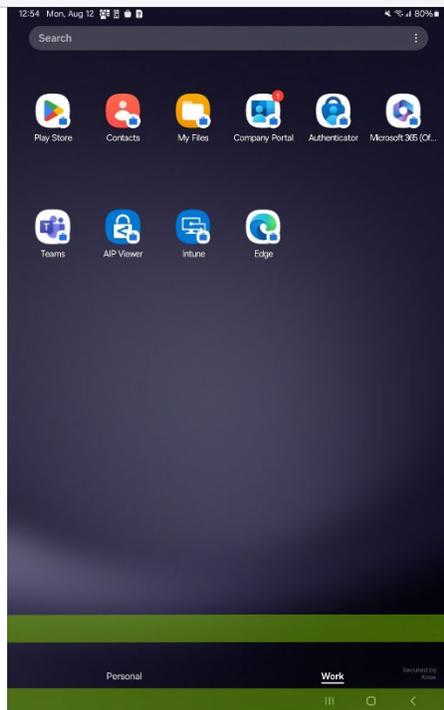
<p>From the Company Portal landing page, you can access work apps by using the menu at top left, or clicking Open at the bottom right</p>	 <p>The screenshot shows the top portion of the Company Portal interface. At the top left, there is a blue header with a hamburger menu icon and the text "Trideum Corporation". To the right of the header are the words "DEVICES" and "SUPPORT". Below the header, the user's name "jmabry_AndroidForWork_S/12/2024_9:06 PM" is visible. At the bottom right of the screenshot, there is a notification banner that says "Open the badged version of Google Play to get apps suggested by Trideum Corporation" with "DISMISS" and "OPEN" buttons.</p>
<p>Click Get Apps if you utilize the menu at top left</p>	 <p>The screenshot shows the full Company Portal menu. At the top left, there is a blue header with a user profile card for "Justin Mabry" with the email "jmabry@trideum.onmicrosoft.us". To the right of the header are the words "DEVICES" and "SUPPORT". Below the header, the user's name "Justin Mabry" and email "jmabry@trideum.onmicrosoft.us" are displayed. Below the profile card is a list of menu items: "Get Apps" (highlighted with a green bar), "Settings", "About", and "Help". At the bottom right of the screenshot, the date and time "2024_9:06 PM" are visible.</p>

Step 4: Install Office Apps

You can now download and sign into your work apps



The **Personal** and **Work** tabs should now be back in your all apps screen



Step 5: Set Device Category

<p>One last thing, force close the Company Portal application and reopen it.</p>	
<p>You will be presented with a choice of category for your device. Select PersonallyOwnedDevices and click Done</p>	 <p>The screenshot shows a mobile application interface for 'Tridium Corporation'. The title is 'Choose the best category for this device'. Below the title, there is a small explanatory text: 'This category helps your company support provide access to company resources for this device. After setting this category, you must contact your company support to change it.' Underneath, there is a section labeled 'Categories' with two radio button options: 'CompanyOwnedDevices' and 'PersonallyOwnedDevices'. The 'PersonallyOwnedDevices' option is selected, indicated by a filled green circle. At the bottom right of the screen, there is a 'DONE' button.</p>